

PROGRAM

This is a bi-monthly newsletter and is downloadable from http://www.healthyfamilies.ca.gov

NEWS

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April 2006

A publication providing information and items of interest to California Healthy Families and Medi-Cal Enrollment Entities, Certified Application Assistants, families, and participating plans.

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If you have a story idea you would like to share or comments about this newsletter, please contact us.

> EE/CAA Help Desk 1-800-279-5012

Email hfnewsletter@maximus.com

Website www.healthyfamilies.ca.gov

Open Enrollment 2006

Opportunity to Change Health, Dental, or Vision Plans

Each year, the Healthy Families Program (HFP) gives members the opportunity to change their health, dental, or vision plans. This is referred to as the "Open Enrollment" period. Open Enrollment begins April 15th and ends May 31st. At the beginning of April, members will receive an information packet about Open Enrollment. This personalized packet lets members know if their current plans are still providing services in their area and includes a list of the health, dental, and vision plans that also provide services in the member's area.

Universal Care Health Plan and Universal Care Dental Plan will no longer be providing services for the Healthy Families Programs as of July 1, 2006. Members currently enrolled in Universal Care Health will be transferred to Health Net HMO and those enrolled in Universal Care Dental will be transferred to Health Net Dental on July 1, 2006 if they do not choose other plans during Open Enrollment. Affected members will receive a special packet in the beginning of May explaining their choices. Most of these members reside in

Ventura, Orange, San Bernardino, and Los Angeles counties.

There are a number of other plan changes for the 2006-2007 benefit year, including a change in the Community Provider Plan (CPP) for Sacramento, Ventura, and Stanislaus counties. This means that members enrolled in the previous CPP will have a higher premium unless they change to the new CPP. The Open Enrollment packet these members receive will explain any changes to the CPP in the member's county and the impact it will have on their premium amount. For more information about these changes and how a CPP for a county is chosen, please see the related article on page 3 of this newsletter. If a member needs a new Open Enrollment packet, they may call 1-888-439-4741 to request one. In some cases, the Healthy Families Program may not have a member's most recent address. It is important to encourage members to tell the HFP of any address changes by calling 1-888-439-4741, Monday through Friday, 8:00 a.m. to 8:00 p.m., or on Saturday, 8:00 a.m. to 5:00 p.m. The call is free.

What to Expect in an Open Enrollment Packet

Each Open Enrollment packet will contain:

<u>Cover Page</u> that tells a member if any of their plans are no longer available or if their health plan is now/no longer a Community Provider Health Plan

<u>Cover Letter</u> that explains the Open Enrollment process, including timelines and contact information

<u>Personal Fact Sheet</u> that provides the member's current health, dental, and visions plans and premium amounts

<u>Customer Satisfaction Survey</u> that asks about a member's satisfaction with his/her health, dental, and vision plans

<u>Transfer Request Form</u> that should be returned to the Healthy Families Program if a member wants to change his/her health, dental, or vision plan

<u>Plan Comparison Grid</u> that provides comparison information about each of the plans available in a member's county

<u>Plan Ads</u> that provide short descriptions of each of the plans available in a member's county

<u>Language Grid</u> that provides information about the language options offered by each of the plans

2006 Federal Income Guidelines

Each April 1, new Federal Income Guidelines (FIGs) are provided. These guidelines are adjusted each year and provide income ranges that are used as the basis for determining premiums in the Healthy Families Program (HFP). The new FIG levels are used for all applications received on or after April 1, 2006. The new 2006 FIGs are available on the Healthy Families website in English at www.healthyfamilies.ca.gov/ English/Publications/ FIG 2006 English.pdf and

additionally in Spanish at www.healthyfamilies.ca.gov/ Spanish/Publications/ FIG 2006 Spanish.pdf. New HFP applications will also contain these new guidelines. Applications are available online in English, Spanish, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, and Vietnamese on the HFP website at www.healthyfamilies.ca.gov/ English/ appldownload.html.

April 2006 HFP Premium Amounts

Family Size	Category A	Category B	Category C	
	Monthly Income	Monthly Income	Monthly Income	
1	\$818 - \$1,255	\$1,225.01 - \$1,634	\$1,634.01 - \$2,042	
2	\$1,101 - \$1,650	\$1,650.01 - \$2,200	\$2,200.01 - \$2,750	
3	\$1,385 - \$2,075	\$2,075.01 - \$2,767	\$2,767.01 - \$3,459	
4	\$1,668 - \$2,500	\$2,500,01 - \$3,334	\$3,334.01 - \$4,167	
5	\$1,951 - \$2,925	\$2,925.01 - \$3,900	\$3,900.01 - \$4,875	
6	\$2,235 - \$3,350	\$3,350.01 - \$4,467	\$4,467.01 - \$5,584	
7	\$2,518 - \$3,775	\$3,775.01 - \$5,034	\$5,034.01 - \$6,292	
8	\$2,801 - \$4,200	\$4,200.01 - \$5,600	\$5,600.01 - \$7,000	
9	\$3,085 - \$4,625	\$4,625.01 - \$6,167	\$6,167.01 - \$7,709	
10	\$3,368 - \$5,050	\$5,050.01 - \$6,734	\$6,734.01 - \$8,417	
	For more than 10 people, add the following amount for each additional child.			
	\$285 - \$425	\$425.01 - \$567	\$567.01 - \$709	

Community Plan Provider Changes: How Do They Affect HFP Members?

The Community Provider Plan (CPP) is the health plan participating in the Healthy Families Program offered at a \$3 per month discount to subscribers. There is a CPP in each of the 58 counties in California. A plan is designated as the CPP if it has done the best job of including traditional

There were three CPP changes for 2006-2007. The affected counties are Sacramento, Stanislaus and Ventura. For members enrolled in the previous CPP, this means they must change to the new CPP in order to keep their premiums at the discounted rate. For members already enrolled in the new

and safety net providers in its network as measured by the Child Health and Disability Providers (35% of their score), clinic providers (45% of their score), and hospitals (20% of their score). An audit is

required in counties where there is less than a 15% difference between the highest scores or if there appears to be a change in the highest score from the year before. There were eight counties requiring audits this year, however plans had the option of not participating in the audit if they wished to relinquish their CPP status. As a result, audits were only conducted in Monterey, Napa, Sacramento, Stanislaus, and Ventura counties.

CPP, this will mean their premiums will be discounted by \$3 per month should they choose to stay enrolled in the plan. Members affected by these CPP changes will receive a personalized Open Enrollment packet which explains the impact to their premium amount. For more information about the Open Enrollment process, please see the related article on page 1 of this newsletter.

2006-2007 Community Plan Provider Changes

- Sacramento County will change from Blue Cross HMO to Health Net HMO
- Stanislaus County will change from Blue Cross HMO to Health Net HMO
- Ventura County will change from Ventura County HCP to Blue Cross EPO

Protecting an Applicant's Confidentiality

Some Enrollment Entities (EE) and Certified Application Assistants (CAA) have expressed frustration in the past over calling the Healthy Families Program (HFP) on behalf of an applicant or member and not being given information about that person's application or case. While the HFP realizes that EEs and CAAs are trying to assist the applicant when they call, the HFP must also guard the confidentiality of the HFP applicant. The only way to do this is to have the expressed permission of the applicant in the form of a signature.

For example, in the HFP Call Center, agents are only authorized to speak with the applicant or an authorized representative. Authorization occurs when an applicant completes question number 53 of their application with the authorized person's name and the applicant's signature. (This is question 54 on the revised application.) Another way for applicants to provide authorization is to complete the Authorized Representative Form which can be found online at www.healthyfamilies.ca.gov/English/ Publications/AuthorizedRepForm.pdf Once this authorization is established, the HFP Call Center agents will work with the representative, providing whatever information necessary to assist the application process.

Changes to the Joint Application: Some Online Now, Some Coming Soon

Changes to the Current HFP/ Medi-Cal Joint Application

The HFP/Medi-Cal Joint Application has recently been updated with the addition of two new questions:

Question #50: Check this box if you do not want Medi-Cal to share your child's application with the low-cost Healthy Families if your child no longer qualifies for no-cost Medi-Cal.

Question #54: If you would like information released to a CAA, check this box: By checking this box and signing below, I give my permission for Healthy Families and Medi-Cal to give information over the telephone about the status of this Application to the representative of the Enrollment Entity organization identified below. This permission will end on the date the program mails the results of the eligibility determination on this Application.

This revised application is currently available on the Healthy Families website:

(www.healthyfamilies.ca.gov/English/appldownload.html) in English,
Spanish, Armenian, Cambodian,
Chinese, Farsi, Hmong, Korean, Lao,
Russian, and Vietnamese. It has been updated to include the new 2006
Federal Income Guidelines.

New Application Released Fall 2006

The HFP/Medi-Cal Joint Application is in the process of being revised, and this new application is schedule to be available in the fall of 2006. There are approximately twelve new questions that will be added to the new application. These questions include:

- ·Applicant's email address
- ·Is the child living away from home ·Medi-Cal Benefits Card number (BIC)
- ·Additional reasons for Employer Sponsored Insurance coverage termination
- ·Other family members' gender and date of birth

Opportunity to opt out of Healthy Kids Program if not eligible for HFP or Med-Cal

Additional revisions to the HFP/Medi-Cal Joint Application include:

·Toll-free line listing CAAs who are Health-e-App users so that referrals can be made to the applicants wishing to complete their application online ·Production and translation in two additional languages - Arabic and Tagalog

The new application will be available on the Healthy Families website as soon as it is available to the public.

Helpful EE/CAA Resources

Help Desk for EEs and CAAs

Healthy Families offers a help desk for Enrollment Entities and Certified Application Assistants who are interested in training or updating their registration information. The help desk also provides basic information regarding eligibility. If you wish to contact the EE/CAA Help Desk, please call 1-800-279-5012 Monday through Saturday between 8:30 a.m. and 5:00 p.m. or send an e-mail to eecaaliaison@maximus.com.

HFP Website - CAA Section

The CAA section of the HFP website contains important information and resources, including program changes, newsletter archives, Health-e-App information, the CAA reference manual, the CAA tutorial refresher, citizenship and immigration information, ITP forms, CAA

training, and EE reimbursement information. The CAA section of the HFP website can be accessed at: www.healthyfamilies.ca.gov/English/caa/caa_ee.html.

Health-e-App Website

This site is dedicated to helping California's Enrollment Entities, Certified Application Assistants, eligibility workers, and counties use Health-e-App, the online application for Healthy Families and Medi-Cal for Children. The site can be accessed at: www.dhs.ca.gov/health-e-App/.

Health-e-App Toll Free Line

For technical support with Health-e-App, call the Health-e-App Help Desk, toll-free line at 1-866-861-3443 between 8:00 a.m. to 8:00 p.m., Monday through Friday.

Spring Cleaning: Keep Your CAA List Up-to-Date

In an effort to keep Enrollment Entity (EE) and **Certified Application** Assistant (CAA) lists accurate and up-to-date, the Healthy Families Program (HFP) EE/CAA staff is currently reviewing all EEs and the list of affiliated CAAs. In the course of this review. EE/CAA staff found many CAAs listed as "active" with an EE even though they no longer work for that EE. When CAAs are not correctly associated to EEs, reimbursements may be delayed or denied. Accurate listings are critical to ensure EE payments can

be made on applications

assisted by an

affiliated CAA

denied pay-

ments.

and/or to appeal

If you are an EE,

few minutes to

compile a list of

all your active

please take a

CAA name CAA number Start date with EE Please email this updated list to ee-caaliaison@maximus.com. Once the list is received, an EE/CAA Liaison will contact the EE to reconcile the database. All EEs are reminded to utilize the CAA Add/ Remove Form whenever a CAA joins or leaves the EE. This form can be found on the HFP website at www.healthyfamilies.ca.gov/ English/caa/pdfs/ CAA Add Remove Form.pdf.

CAAs. On your list, be sure

to include:

Notice of Correction :

From time to time, the newsletter will print something that needs a correction. If you spot a mistake that should be addressed, please contact: hfnewsletter@maximus.com

Becoming a Certified Application Assistant

person interested in becoming a Certi fied Application Assistant (CAA) for the Healthy Families Program (HFP) must first connect with an Enrollment Entity (EE). The EE/CAA Help Desk staff can assist a potential CAA with locating an EE in their area. The EE/CAA Help Desk toll-free line is 1-800-279-5012. This line is staffed Monday through Friday. Once the CAA identifies an EE they would like to connect with and receives the EE's agreement, the EE must send a completed CAA Add/Remove Form and CAA

Agreement for the new CAA to the Healthy Families Program. Both forms can be downloaded from the Healthy Families Program website at www.healthyfamiliescagov/English/caa/caa_ee.html. Once received, the forms are processed and a confirmation

Once the CAA identifies an EE they would like to connect with and receives the EE's agreement, the EE must send a completed CAA Add/Remove Form and CAA Agreement for the new CAA to the Healthy Families Program.

email is sent with registration information for online CAA training. If a potential CAA does not have Internet access, an EE/CAA Liaison can assist in determining if there is a Master Trainer available in their community. As soon as the CAA passes the certification exam, the CAA is linked to the Enrollment Entity and ready to start assisting with applications and annual eligibility reviews.

Contribute to the Healthy Families Program Newsletter

This newsletter is only as good and useful as the information we receive. If you have a story idea, correction, or concern about anything you read in this newsletter, please don't hestitate to contact us at:

hfnewsletter@maximus.com

Please try to keep story submissions brief and related to the California Healthy Families or Medi-Cal for Families Program(s).

1099 Forms for the 2005 Calendar Year

Enrollment Entity (EE) service payments are considered non-employee compensation. Therefore, all payments to EEs that total more than \$600 in a calendar year are reportable to the Internal Revenue Service on Form 1099. 1099 Forms have been sent to qualifying EEs for the 2005

calendar year. However, please note that federal guidelines do not require that governmental agencies and corporations be sent a 1099 Form. For more information about the 1099 forms, please contact the EE/CAA Help Desk toll-free line at 1-800-279-5012.

Check Documentation for Smooth App Process

t can be very frustrat ing for an applicant to go through the Healthy Families Program (HFP) application process expecting their children to be quickly enrolled in a health, dental, and vision plan only to receive a letter from the HFP asking for more information. As a Certified **Application Assistant** (CAA,) there are several items you can check to ensure that the documentation the applicant is providing will be accepted and their enrollment proceeds as quickly as possible. The examples below represent some of the most common areas that can lead to delayed enrollment in the HFP:

Verify the pay stubs

- -Is the pay period end date or issue date within 45 days?
- -Does it indicate the frequency of pay?

 Check the Profit and Loss

 Statement
- -Does it list the business name, date, and gross income?
- -Does it itemize the ex-

penses and net income?

-Does it state
"the information is true and correct to the best of my knowledge?"
Check the
Employer
Letter

-Does it

contain the name of the person employed?

- -Is it dated within 45 days?
 -Is the pay frequency and gross amount indicated?
- -Is it on company letterhead or does it have the company name on the letter?
- -Does it have the employer's signature? While it may take more

time initially to go through this checklist, it will save the applicant valuable time in the HFP application process. More information about required documentation can be found at www.healthyfamilies.ca.gov/English/caa/pdfs/manual/10 Required Documents.pdf.

When is the Best Time to Call?

Applicants looking to receive the fastest access to the HFP Call Center (1-866-848-9166)

should try calling during non-peak times:

Good.......Weekdays after 11:00 a.m. Better......Weekdays after 6:00 p.m.

Best.....Saturdays 8:00 a.m. to 5:00 p.m.

The Call Center is open:

Monday through Friday from 8:00 a.m. to 8:00 p.m. Saturday from 8:00 a.m. to 5:00 p.m

Web-Based Training Updates

The Healthy Families
Program (HFP) Certified
Application Assistant
(CAA) Web-Based Training
has been a extremely
effective in preparing
individuals to become
CAAs, with more than 88%
of participants passing the
CAA exam. This interactive
website provides training
for potential CAAs, enabling them to learn about
the HFP and Medi-Cal for

Families programs from the convenience of their own computer. The feedback has been positive, and several future enhancements are under development, including a "refresher" course for current CAAs and a course designed specifically for HFP plan partners.

The HFP is close to completing a Spanish version of the CAA Web-Based Training.

This new
Spanish version
is planned for
launch this
spring and will
provide a more
convenient
training option
for potential
Spanishspeaking CAAs.

Recent CAA Comments on Web-based Training

"This course is a very helpful tool for a new CAA and a good resource of basic information to the daily practice."

"I am absolutely confident in the training I took for the CAA certificate. Thank you."

"I feel very prepared, and the system was great to use."

EE Contract Reminder

Is Your Enrollment Entity Payment Contract Expiring Soon?

hen an Enroll ment Entity (EE) registers with the Healthy Families Program (HFP), a two-year Invitation to Participate (ITP) is established. Many ITPs are expiring soon and are in need of renewal for an additional two years with the HFP. If a new ITP is not established before the existing contract expires, reimbursements for assisted applications could be delayed or denied. ITP Renewal letters are mailed to EEs, and outreach calls

from EE/CAA Liaisons are placed to alert EEs of upcoming end dates on ITPs. If you have been with the program for approximately two years, please take a moment to verify your EE ITP end date. To renew your EE ITP, please download and submit an ITP Form from the Healthy Families website at www.healthyfamilies.ca.gov/ English/caa/pdfs/ ITPForm.pdf. Supporting documents for ITP renewal include but may not be limited to:

1. Copy of the organization's business license or proof of tax exempt status, insurance license or a formal letter stating the organization's Tax ID Number (documents are dependent on the EEs category)

2. Copy of the organization's W-9 Form

3. CAA Agreement (page 5)

organization's W-9 Form 3. CAA Agreement (page 5 of the ITP form) for each CAA associated with your

4. CAA Add/Remove Form for CAAs no longer associ-

The EE/CAA Help Line 1-800-279-5012

ated with the EE
ITP Form instructions are
available on the website at
www.healthyfamilies.ca.gov/
English/caa/itp.htm.
Please feel free to call
1-800-279-5012 or email the
EE/CAA helpdesk at
ee-caaliaison@maximus.com
for more information.

Welcome New Certified Application Assistants!

ACOSTA, ROSE AGUILERA, PEDRO ALBERT, NICOLE ALCANTAR-DELA, **CLAUDIA** ALVAREZ, FLOR DE MA ALZUGARAY, YVETTE ANA VERENICE, **ESCARSEGA** ARREDONDO, EVELYN AVALOS, SORAYA BALTAZAR, MARIA BARRETT-WOLKOW, **ELSY** BECK, LESLIE BLANCO, JULIE BONILLA, NORMA **BRADY, MERRILYN** BRAMBILA, MONICA BREWER, KATHLEEN BRIAN, FELORINI BUENO, ANA BUNCH, CARMELA CAMPOS, ALICIA CARRERA, MIRNA CASTANO, DORINA CASTILLO, DALIA CASTILLO, MARIA CAZARES, GERARDO CHAN, DOROTHY CHANG, SHIRLEY CHAVEZ, ROSA CHIU, ELLEN CLARK, CHRISSY CLINTON, ANITA CONTRERAS, SUSANA CORREA, MAURICIO CRISOSTOMO, ROBERT

DEGUIA, ROANNE DIAZ, NORMA **DUARTE, DENISE** DUARTE, MARYEN EARL, PARHAM ECTON, BRITTANY ELENA, MARIA ESCOBAR, JACQUELINE FAGIN, CHRISTINE FERNANDEZ, MARIA FLORES, LUPE GALLARDO, FERNANDO GALLEGOS, VIDALA GARAY, RICHARD GARCIA, JORGE GARCIA, LIZZIE GAYTAN, RAMON GEORGE, EILEEN **GONZALES, DIANA** GONZALES-FLORE, **BLANCA** GONZALEZ, ALMA GONZALEZ, DENISE GONZALEZ, IRMA GONZALEZ, JOSE L GROOMES, CHENELLE **GUTIERREZ**, MIRIAM HARO, YESENIA HERNANDEZ, ADELINA HERNANDEZ, ARCY HERRERA, JESSICA HERRERA, ROSANA HERRERA, VERONICA HOANG, KRISTINA

HOSO, CLAUDIA

HOWELL, TRACIE

HURTADO, MARIA

JANUARY, CAREY

JARAMILLO, LILIANA JAZAIRI MAHA JIMENEZ, IRMA LYDIA JOHNSON, DAISY LOI-TAN, LAN LOPEZ, CASSONDRA LOPEZ, ERNESTO KUYPER, EDITH LUNA. JESSICA MADRIGAL, YOLANDA MAGALLAN, SARAH MAGALLAN, SARAH MAGALLON, CONSUELO MAGANA, JULIO MALBRY, VICKIE MANCERA, TERESA MARIN. TANIA MARISCAL, GLORIA MARQUEZ, MARLENE MARRUFO. BRENDA MARTINEZ, KATHERINE MARTINEZ, ROSA MEIGS, LUANA MENDEZ, CLARA MENDOZA, NADIA MIDDLETON, CATHY MILES, OLIVIA MIRANDA. MARTHA MIRZA, TALAR MOLANO, ELIZABETH MONTES, EMILIA MORGAN. SARAH MOSCOSO, CARMEN MOSSO, ANA MUNIZ. INDIRA MUNOZ, ANA NARANJO, ROSALINDA NAVARRO, CORINA

NEVAREZ. STEVEN NGUYEN. ANNIE NINO, MARTINA NISAR, AZRA OCHOA, EVELYN **ONTIVEROS. JORGE** PAZ, LIDIA PAZ, MARIA PENA. JEANETTE PEREZ. BLANCA PEREZ, NALLELY QUIHUIZ, TINAMARIE REX. FAATOAFE RIVERA, GRACIELA RIVERA. NESTOR ROBLES, GUILLERMIN ROBLES, LETICIA ROCHA, MANUELA RODRIGUEZ, ADA RODRIGUEZ, LAURA RODRIGUEZ, VANESSA ROMERO, MELISSA ROSALES, DANIEL ROSALES. JULIANA ROSARIO, ESTHER ROSENQUIST, SUSAN ROWE, SEUNG SALAS, NIDIA SALDATE, JOSHUA SANCHEZ, JESUS SANCHEZ. PATRICIA SANDOVAL. VERONICA SANTIZO, MARLENE SARABIA. IVETT SCHERLER, QUINCY SERRAO, MELANIE SERVIN, YUNUEM SHERWOOD JR. MILES

Welcome New Certified Application Assistants!

SILVA, ENRIQUE SMART, PENNY SOKHOM, SOPHOIS SOTO, REBECCA SUKAR, QAMAR TIJERINA, JOANNE TILI, NAIAMA

TONK, HARMINDER

TORRES, LINDA
TORRES, FERNANDO
TOSCANO, PATRICIA
TOTTEN, ALEXIS
TRIPP, KAPOON
UVENCE, PATRICIA
VARGAS DE MEND,
LORENA

VELIZ, LUZ
VIDIRO, MARIA D J
WILEY, TRINA
VILLANUEVA, ANGELA
VILLEGAS, MARIA
WILLIAMS, JANIE
WILLIAMS, FELICIA
WILLIAMS, SANDRA

XIE, CINDY
YAMADA, AMY
YOCUM, STEPHONIE
ZAMORA, MYRA
ZARATE-GARCIA,
FABIOLA
ZUNIGA, ALICIA

Welcome New HFP Enrollment Entities!

A&D INSURANCE SERVICES ADRIANA'S INSURANCE ALISO MEDICAL CLINIC

AMERICAN INSURANCE BROKERS

AMVI/PROSPECT HEALTH

NETWORK

AMY G. YAMADA ANGEL HERNANDEZ ANGELA T CHONG

ASIAN PACIFIC AMERICAN
COMMUNITY CENTER
BENEQUEST FINANCIAL
& INSURANCE SERVICES
BLUE OAK INSURANCE SERVICES

CAL CARE MEDICAL GROUP

 $CASA\,DE\,SALUD\,FAMILY\,HEALTH$

CLINIC

CASA DEL RIO FAMILY RESOURCE

CENTER-RIVERBANK UNIFIED

SCHOOL DISTRICT CHAR'S INCOME TAX

CHUN-HAINSURANCE SERVICES

INCORPORATED

CIS INSURANCE SERVICES

CITY IMPACT

COLETTE CLAIRE SAVAGE COLLEGE OF THE SEQUOIAS COMMUNITY HEALTH CARE PLANS
COMPUSYS INSURANCE SERVICES

CORCORAN DISTRICT HOSPITAL
COUNTY OF SAN DIEGO HEALTH &

HUMAN SERVICES AGENCY

CUTLER-OROSI UNIFIED SCHOOL

DISTRICT

DAVIS & GRAEBER INSURANCE

SERVICES

DIALANI ASSOCIATES

DOVE INSURANCE AGENCY

DREW CHILD DEVELOPMENT

CORPORATION EH&S RESOURCES

EL DORADO COUNTY PUBLIC

HEALTH

ENRIQUE SILVA

ENVIRONMENTAL ALTERNATIVES

FOSTER FAMILY AGENCY ESTELLE PEROD FINANCIAL

SERVICES

FAMILY ASSESSMENT COUNSELING

AND EDUCATION SERVICES

FRANK RUBINO, MD

FRIENDLY OB/GYN MEDICAL

GROUP

GILBERT CERVANTES CONSULTING

SERVICES

GIRLS CLUB OF LOS ANGELES

GUATEMALAN UNITY INFORMATION AGENCY HARBOR VIEW COMMUNITY

SERVICES CENTER

HERMAN GORDON

HR BENEFITS CONSULTING

IMAN ABDEL BAR, MD

INSURANCE MASTERS INSURANCE

AGENCY

INYO MONO ADVOCATES FOR COMMUNITY ACTION - HEAD

START

JING PING CHEN

JOHN PEDERSEN, DDS (CULVER

WESTSIDE DENTAL CENTER)

JONATHAN HUANG

JTC INSURANCE AGENCY KERN ISLAND INSURANCE

SERVICES

KIRITKUMAR S SHAH MD

LATINA COMMUNICATIONS

LISA AXELROD MFT

LIZATTSE

LOMITA FAMILY MEDICAL GROUIP LONG VALLEY HEALTH CENTER

Welcome New HFP Enrollment Entities!

LOW DESERT INSURANCE AGENCY MARIPOSA ELEMENTARY SCHOOL

HEALTHY START

MARK LEWIS HASKELL

MARKET FINANCIAL SERVICES

MEMORIAL HOSPITAL LOS BANOS

MENDOCINO LATINOS PARA LA

COMUNIDAD/NUESTRA CASA

MIHAHONESCU

MING CHSUM.D.

NATIONAL HEALTH SERVICES

INCORPORATED

NEIGHBORBOOD HOUSE OF

CALEXICO

NETWORK MEDICAL

MANAGEMENT

OFFICE OF SAMOAN AFFAIRS

PASADENA PUBLIC HEALTH DEPT.

PRESIDIO MEDICAL GROUP

QIQIN YAN

RESOURCES FOR FAMILIES AND

COMMUNITIES

ROMERO WEALTH MANAGEMENT

SAN GABRIEL PEDIATRICS MEDICAL

CORPORATION

SAN T NGUYEN MD

SCANAVINO INSURANCE SERVICES

SOUTH BAY CENTER FOR

COUNSELING

SOUTH BAY FAMILY HEALTH CARE

CENTER

SYAUCHING HUNG

T.H.E. CLINICS

TONK INSURANCE AGENCY

TRAINING EMPLOYMENT AND

COMMUNITY HELP

VALLEY WOMEN'S INSTITUTE

VIRGILIO PANGANIBAN, MD

VU-E-Z INSURANCE AGENCY

WEN HUI CHAN

WENDY KIM HUYNH

WESTERN SIERRA MEDICAL CLINIC

WILLOW CREEK FAMILY HEALTH

CENTER

WILMINGTON COMMUNITY FREE

CLINIC

WORLD 2000 INSURANCE SERVICES

WYATT T. STONE

YUYING WANG